

CHILDWISE PRODUCT PURCHASING TERMS AND CONDITIONS

THE COMPANY

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CHILDWISE is a trading name of Incisive Insight Limited, registered in England, company number 04285610

PRODUCT DESCRIPTIONS

CHILDWISE make every effort to ensure that the content of reports and other products are described as accurately as possible on this website, but we accept no liability for claims arising as a result of any inaccuracy.

PURCHASING PRODUCTS

Products can be ordered:

- Over the Internet using the Order Form on our website
- Over the Internet by credit / debit card using the Buy Now buttons on our website
- By email – to orders@childwise.co.uk
- By telephone – call 01603 630054
- By fax – to 01603 625054

Products can be paid for by:

- Credit / Debit card – using the Buy Now buttons on our website
- Cheque or BACS transfer – by requesting an invoice (7 day term) by email, phone or fax

PRICING

All prices shown on the CHILDWISE website are set in pounds sterling (£), and shown inclusive of VAT. Prices are subject to change without notice.

VAT

Products purchased by customers within the UK, and EC Member States will be subject to VAT at the prevailing rate. Customers outside the UK and EC Member States will not be charged VAT

RETURNS / REFUNDS POLICY

Due to the nature of the products being sold, CHILDWISE cannot grant refunds or accept return of products once they have been dispatched. In the case of damaged goods, refunds are at CHILDWISE's discretion.

ELECTRONIC DELIVERY

Once purchased, a PDF (Portable Document Format) copy of your product(s) will be sent by email, usually within 12 hours, but often within the hour. If your order is urgent, please call to ensure prompt delivery. If you are outside the UK please remember the time difference and UK business hours (9.00am – 5.30pm).

HARD COPY DELIVERY

Once purchased, and if applicable, a hard copy of your product(s) will be dispatched by Royal Mail 1st class post. Hard copy delivery is available within the UK only.

INDIVIDUAL USE LICENSE

Products on this website are purchased for individual use, and as such we expect users to treat the electronic copy of the product in a comparable way to their treatment of a hardcopy of the product.

You may:

- Save a copy of the product to the hard disk of your individual company computer
- Make one print out of the complete product for individual and departmental use only
- Print out a reasonable number of pages for individual and departmental use only
- Include information from the product in presentations and internal documents, or reproduce reasonable extracts from the product, provided these are fully attributed to CHILDWISE and the product itself

You must not:

- Publish the product, or any parts thereof, on your company intranet, website or any other electronic publishing medium
- Send the product, or any parts thereof, in any form to someone who is not in your immediate department
- Store the product on the hard disk of any computer that can be accessed by anyone not in your immediate department
- Print out or photocopy more than one complete copy of the product

If you wish to use the report in a wider context (eg saving a copy to your company intranet, publishing extracts on a website, or including extracts within a published report) please contact CHILDWISE to purchase a Company Wide License. Additional hard copies can also be purchased.

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